

Bedgebury Pinetum & Forest Near Goudhurst, Kent

THE VENUE

CONCERT TIMINGS

- Concert car parks open at 4pm. The arena opens at 6pm, with live music starting at about 7.30pm and finishing about 10.30pm. These times are approximate; for the latest updates on running times please check the website as the date approaches.

SITE OPENING TIMES

- There is a daytime car parking charge at Bedgebury.
- Free access to concert car parks from 4pm. All concert-goers must park in the designated car park.
- Please be considerate to our neighbours and keep noise to a minimum as you leave.

SEATING

- This is an outdoor venue. Seating is not provided or reserved. You are welcome to bring folding picnic chairs or rugs. If a standing area has been designated directly in front of the stage, seating brought into the venue will not be allowed in this area.

FOOD & DRINK

- A full licensed bar and a variety of hot food outlets are available. Please note bar and food outlets do not accept card payments.
- You are welcome to bring picnics, but please check the terms and conditions carefully as some items are not permitted in the arena.

GENERAL INFORMATION

WHAT TO WEAR

- We advise that you wear suitable clothing and footwear for an outdoor event. Unfortunately, we cannot permit umbrellas to be taken into the arena.

CASH POINTS

- There is no cash point at the venue. The nearest cashpoint is at the Northbound BP Garage, Hurst Green (3miles).

TELEPHONES

- The nearest public pay phone is about 1 mile down the B2079 towards Goudhurst.
- Most mobile networks have coverage at this venue.

LOCAL ACCOMMODATION

- No camping will be allowed on site or in the car park area.
- The nearest campsites are: Bedgebury Camping, tel 01580 213487, Tanner Farm Park, Marden, tel 01622 832399; Cedar Gables, Flimwell, tel 01580 890566; Woodlands, Biddenden, tel 01580 291216; T&J Motel, Flimwell tel 01580 879494.
- For more options visit www.forestry.gov.uk/bedgebury (click on 'planning your visit').
- Full details of local accommodation available from Weald Information Centre, tel 01580 715686 or Tunbridge Wells TIC, tel 01892 515675.

ACCESSIBLE FACILITIES

- A viewing platform is available. Places on viewing platform cannot be reserved or guaranteed.
- The disabled car park is not restricted to badge holders. Please inform staff if you need to park there. It is approx 200m from the disabled car park to the arena entrance along compacted gravel paths, trackway and grass paths.

- Disabled toilets are available at the visitor centre and also inside the arena.
- Registered assistance dogs are permitted, but the live sound may disturb the animal. No other dogs are allowed on site.
- Lasers and strobe lighting may be used as part of the performance.
- See our access policy in full at www.forestry.gov.uk/music or contact box office on 03000 680400.

TICKET SALES

- Forestry Commission Box Office: 03000 680400 or buy at: www.forestry.gov.uk/music
- Tickets are also on sale in advance (from 6th January) from the information office at the Bedgebury Visitor Centre 9.15am -4pm.
- On the day of the event, if the event is not sold out, tickets can be bought at the visitor centre up to 4pm. From 5pm they can be bought from the box office marquee at the entrance to the concert arena. Payment methods as above.

CONTACTS

- **Forestry Commission Box Office**
East of England Office, Santon Downham, Brandon, Suffolk IP27 0TJ.
Tel: 03000 680400
boxoffice@forestry.gsi.gov.uk
- **Bedgebury National Pinetum & Forest**
Bedgebury Road, Goudhurst, Kent TN17 2SJ.
Tel: 01580 879820
www.forestry.gov.uk/bedgebury
- **Local Tourist Information Centre**
Tunbridge Wells.
Tel: 01892 515675

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HOW TO GET THERE

DIRECTIONS TO BEDGEBURY PINETUM & FOREST

- On the B2079 between Goudhurst and the A21. Postcode: TN17 2SJ

CAR PARK

- Sufficient car parking for visitors is provided on site. Vehicles should not be left overnight in the car parks. Early arrival advised especially on Fridays due to peak time traffic. Car parks open at 4pm for both concerts.

PUBLIC TRANSPORT

- The nearest train stations are Etchingham (on the Hastings line from Charing Cross or London Bridge).
- Alternatively, Tunbridge Wells, Frant and Wadhurst (on the Hastings line) and Staplehurst and Marden (on the Ashford line) are also nearby.

TAXIS

- If you are arriving by taxi or being dropped off, make sure you have made arrangements for your return journey in advance.
- For details of local taxi companies please contact Weald Information Centre, tel 01580 715686 or Tunbridge Wells TIC, tel 01892 515675.



TERMS & CONDITIONS 2014

1. This event will continue regardless of weather except in the case of extreme weather conditions affecting the venue.
2. Tickets will only be refunded if the event is cancelled by the organiser and as long as the ticket is returned within 28 days of the due concert date. The booking fee is not refundable under any circumstances.
3. Please take care of tickets as duplicates cannot be issued under any circumstances.
4. Seating is not provided in the arena - folding chairs are permitted.
5. Umbrellas, tables, glass bottles, cans, non-plastic containers and non-plastic cutlery and crockery are not permitted. No more than 2 litres soft/ alcoholic drink per person. No spirits.
6. Naked flames including fireworks, BBQs and sparklers are strictly prohibited. Smoking cigarettes is permitted, please be considerate of others.
7. Laser pens, flags, banners, poles, parasols, gazebos, tents and dogs (apart from registered assistance dogs) are not permitted.
8. The Forestry Commission reserve the right to search all persons and all personal property and to prohibit any other items considered to be a potential hazard.
9. Photographic equipment with detachable lenses, tripods and audio visual or video equipment are not permitted in the arena.
10. No access to under 16s unless accompanied by a parent/ guardian (18 or over). Children aged 5 and under do not require a ticket. Under 16s must be supervised at a maximum ratio of 1 adult to 8 children. The Forestry Commission may refuse entry without valid proof of age.
11. The Forestry Commission will not be responsible for damage or injury caused or that caused by third parties or for loss of personal property on site or left in vehicles.
12. Any person who fails or refuses to comply with instructions from any steward or other persons acting for the Forestry Commission may be removed from the venue and surrounding Forestry Commission land.
13. The Forestry Commission reserves the right to refuse admission. No person considered drunk or under the influence of drugs will be admitted.
14. Ticket holders consent to recording, filming, CCTV and photography that may be used for promotional purposes, by artists as a live product or for security purposes.
15. Any customer purchasing over 8 tickets must adhere to the group bookings policy (see website). Tickets are not permitted for resale in the course of business or for a profit. Purchases suspected of being made with the intention of resale for profit will be cancelled.
16. The Forestry Commission reserves the right to change these terms and conditions at any time.
17. The purchase and use of this ticket shall constitute an acceptance of these conditions by the purchaser and holder.

