

# Delamere Forest

## Delamere, Cheshire

### THE VENUE

#### CONCERT TIMINGS

- Concert car parks open at 4pm. The arena opens at 6pm, with live music starting at about 7.30pm and finishing about 10.30pm. These times are approximate; for the latest updates on running times please check the website as the date approaches.

#### SITE OPENING TIMES

- Access to Delamere Forest is available from 8am daily. Parking charges apply.
- Linmere car park, next to the visitor centre will be closed for the duration of the concert weekend.
- Free access to concert car parks from 5pm.

#### SEATING

- This is an outdoor venue. Seating is not provided or reserved. You are welcome to bring folding picnic chairs or rugs. If a standing area has been designated directly in front of the stage, seating brought into the venue will not be allowed in this area.
- The concert arena at Delamere is in a natural amphitheatre and a good proportion of the arena slopes to the stage area. For audience comfort and safety, in the sloping area we recommend customers use picnic rugs rather than folding chairs.

#### FOOD & DRINK

- A full licensed bar and a variety of hot food outlets are available. Please note bar and food outlets do not accept card payments.
- You are welcome to bring picnics, but please check the terms and conditions carefully as some items are not permitted in the arena.

### GENERAL INFORMATION

#### WHAT TO WEAR

- We advise that you wear suitable clothing and footwear for an outdoor event. Unfortunately, we cannot permit umbrellas to be taken into the arena.

#### CASH POINTS

- There is no cashpoint at the venue. The nearest cash point is at Sandiway, 15 minutes drive away.

#### TELEPHONES

- The nearest public pay phone is at the end of the forest drive, a 15 minute walk away
- Most mobile networks have coverage at this venue.

#### LOCAL ACCOMMODATION

- No camping will be allowed on site or in the car park area.
- The nearest campsites are Delamere Forest Touring Park site. Tel: 01606 889231 [www.campingandcaravanningclub.co.uk/delamereforest](http://www.campingandcaravanningclub.co.uk/delamereforest) and Fishpool Farm Caravan Park [www.fishpoolfarmcaravanpark.co.uk](http://www.fishpoolfarmcaravanpark.co.uk)
- Full details of local accommodation can be found at [www.visitchester.com](http://www.visitchester.com)

#### ACCESSIBLE FACILITIES

- A viewing platform is available. Places on viewing platform cannot be reserved or guaranteed.
- The disabled car parking is limited to badge holders only. It is 150 metres away from the entrance to the arena along a compacted gravel path.
- Disabled toilets are available at the visitor centre and also inside the arena.

- Registered assistance dogs are permitted, but the live sound may disturb the animal. No other dogs are allowed on site.
- Lasers and strobe lighting may be used as part of the performance.
- See our access policy in full at [www.forestry.gov.uk/music](http://www.forestry.gov.uk/music) or contact box office on 03000 680400.

#### TICKET SALES

- Forestry Commission Box Office: 03000 680400 or buy at: [www.forestry.gov.uk/music](http://www.forestry.gov.uk/music)
- Tickets are also on sale in advance at the Delamere Forestry Commission Office, open Mon-Fri 9am-4pm. Payment can be made by card only (not American Express). Parking charges apply.
- On concert nights customers can buy tickets (if not sold out) from the site Box Office from 6pm-9pm. Payment methods as above.

#### CONTACTS

- **Forestry Commission Box Office**  
East of England Office,  
Santon Downham,  
Brandon, Suffolk IP27 0TJ.  
Tel: 03000 680400.  
[boxoffice@forestry.gsi.gov.uk](mailto:boxoffice@forestry.gsi.gov.uk)
- **Delamere Forest**  
Forestry Commission Office,  
Linmere, Delamere,  
Northwich CW8 2JD.  
Tel: 01606 882167.  
[www.forestry.gov.uk/delamere](http://www.forestry.gov.uk/delamere)
- **Local Tourist Information Centre**  
Chester.  
Tel: 0845 6477868.

# Delamere Forest

## Delamere, Cheshire

### HOW TO GET THERE

#### DIRECTIONS TO DELAMERE FOREST

- From the B5152 south of Frodsham. Postcode: CW8 2JD

#### CAR PARK

- Sufficient car parking for visitors is provided on site. Vehicles should not be left overnight in the car parks.

#### PUBLIC TRANSPORT

- The nearest train station is Delamere (Manchester to Chester line), 15 minutes walk from the arena.

#### TAXIS

- If you are arriving by taxi or being dropped off, make sure you have made arrangements for your return journey in advance.



#### Local taxi companies

- Select/Station Cars: 01606 42222 or 01606 44955 (female drivers available on request)
- A1 Luxury Travel: 01606 75500
- Castle Cars: 01606 77777
- Dean's of Northwich: 01606 47300

### TERMS & CONDITIONS 2013

1. This event will continue regardless of weather except in the case of extreme weather conditions affecting the venue.
2. Tickets will only be refunded if the event is cancelled by the organiser and as long as the ticket is returned within 28 days of the due concert date. The booking fee is not refundable under any circumstances.
3. Please take care of tickets as duplicates cannot be issued under any circumstances.
4. Seating is not provided in the arena - folding chairs are permitted.
5. Umbrellas, tables, glass bottles, cans, non-plastic containers and non-plastic cutlery and crockery are not permitted. No more than 2 litres soft/ alcoholic drink per person. No spirits.
6. Naked flames including fireworks, BBQs and sparklers are strictly prohibited. Smoking cigarettes is permitted, please be considerate of others.
7. Laser pens, flags, banners, poles, parasols, gazebos, tents and dogs (apart from registered assistance dogs) are not permitted.
8. The Forestry Commission reserve the right to search all persons and all personal property and to prohibit any other items considered to be a potential hazard.
9. Photographic equipment with detachable lenses, tripods and audio visual or video equipment are not permitted in the arena.
10. No access to under 16s unless accompanied by a parent/guardian (18 or over). Children aged 5 and under do not require a ticket. Under 16s must be supervised at a maximum ratio of 1 adult to 8 children. The Forestry Commission may refuse entry without valid proof of age.
11. The Forestry Commission will not be responsible for damage or injury caused or that caused by third parties or for loss of personal property on site or left in vehicles.
12. Any person who fails or refuses to comply with instructions from any steward or other persons acting for the Forestry Commission may be removed from the venue and surrounding Forestry Commission land.
13. The Forestry Commission reserves the right to refuse admission. No person considered drunk or under the influence of drugs will be admitted.
14. Ticket holders consent to recording, filming, CCTV and photography that may be used for promotional purposes, by artists as a live product or for security purposes.
15. Any customer purchasing over 8 tickets must adhere to the group bookings policy (see website). Tickets are not permitted for resale in the course of business or for a profit. Purchases suspected of being made with the intention of resale for profit will be cancelled.
16. The Forestry Commission reserves the right to change these terms and conditions at any time.
17. The purchase and use of this ticket shall constitute an acceptance of these conditions by the purchaser and holder.

