

Cannock Chase Forest

Near Rugeley, Staffordshire

THE VENUE

CONCERT TIMINGS

- Concert car parks open at 5pm. The arena opens at 6pm, with live music starting at about 7.30pm and finishing about 10.30pm. These times are approximate; for the latest updates on running times please check the website as the date approaches.

SITE OPENING TIMES

- Birches Valley Forest Centre at Cannock Chase will be open to the public until 3.30pm on the day of the concert. Car parking charges apply.
- Free access to concert car parks from 5pm.

SEATING

- This is an outdoor venue. Seating is not provided or reserved. You are welcome to bring folding picnic chairs or rugs. If a standing area has been designated directly in front of the stage, seating brought into the venue will not be allowed in this area.

FOOD & DRINK

- A full licensed bar and a variety of hot food outlets are available. Please note bar and food outlets do not accept card payments.
- You are welcome to bring picnics, but please check the terms and conditions carefully as some items are not permitted in the arena.

GENERAL INFORMATION

What to wear

- We advise that you wear suitable clothing and footwear for an outdoor event. Unfortunately, we cannot permit umbrellas to be taken into the arena.

CASH POINTS

- The nearest cash point is in Rugeley.

TELEPHONES

- The nearest public payphone is in Rugeley.
- Mobile network coverage is poor but Orange and Vodafone have reasonable coverage.

LOCAL ACCOMMODATION

- No camping will be allowed on site or in the car park area.
- The nearest campsite is the Tackeroo Campsite. This is approximately 1km from Cannock Chase concert venue. Contact 01889 586593 (Monday to Friday 7.30am–4pm).
- For full details of local accommodation contact Hednesford Tourist Information Centre on 01543 877666.

ACCESSIBLE FACILITIES

- A viewing platform is available. Places on viewing platform cannot be reserved or guaranteed.
- The disabled car parking is limited to badge holders only. It is 20 metres away from the entrance to the arena along a grass path.
- There are disabled toilets at the main entrance to Birches Valley Forest and also inside the arena.
- Registered assistance dogs are permitted, but the live sound may disturb the animal. No other dogs are allowed on site.

- Lasers and strobe lighting may be used as part of the performance.
- See our access policy in full at www.forestry.gov.uk/music or contact box office on 03000 680400.

TICKET SALES

- Forestry Commission Box Office: 03000 680400 or buy at: www.forestry.gov.uk/music
- Tickets are also on sale in advance from Cannock Chase Forestry Commission Office, (open 9am–3pm Mon–Fri) Payment can be made by card only (not American Express). There is no charge for access to the office.
- Tickets can also be bought from Swinertons Cycle Centre at Birches Valley, daily except Wednesdays. Payment by cash only.
- If tickets are still available on concert nights they can be bought at the Forestry Commission office until 7pm.

CONTACTS

- **Forestry Commission Box Office**
East of England Office,
Santon Downham, Brandon, Suffolk
IP27 0TJ
Tel: 03000 680400
boxoffice@forestry.gsi.gov.uk
- **Cannock Chase**
Lady Hill, Birches Valley,
Rugeley, Staffs
WS15 2UQ.
Tel: 01889 586593
www.forestry.gov.uk/cannockforest
- **Local Tourist Information Centre**
Hednesford.
Tel: 01543 877666

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HOW TO GET THERE

DIRECTIONS TO CANNOCK CHASE FOREST

- 1.5 miles west of the A51, Rugeley, Staffs.
Postcode: WS15 2UQ

CAR PARK

- Sufficient car parking for visitors is provided on site. Vehicles should not be left overnight in the car parks.

PUBLIC TRANSPORT

- The nearest train station is Rugeley Town (Birmingham to Rugeley line), 3 miles away.

TAXIS

- Taxis collecting concert-goers must be on site by 10.45pm. Please book your taxi, including the return trip, in advance.



Local taxi companies

Rugeley

Kings Travel Taxis	01889 576465
Tilly's Taxis	01889 585500
Chase Cars	01889 584545
60/61 Cars	01889 586061
50 50 Cars	01889 575050

Cannock

Aero's	01543 505050
M & D Travel	01543 500200
A & B Taxis	01543 451452
J & B Travel	07915 614936
TV Taxis	01543 503503
5 Star Taxi	01543 495496

Lichfield

Dial A Cab	01543 255155
Burntwood	
G & P Travel	01543 304831
Wolverhampton	
Premier cars	01902 717777

TERMS & CONDITIONS 2013

- This event will continue regardless of weather except in the case of extreme weather conditions affecting the venue.
- Tickets will only be refunded if the event is cancelled by the organiser and as long as the ticket is returned within 28 days of the due concert date. The booking fee is not refundable under any circumstances.
- Please take care of tickets as duplicates cannot be issued under any circumstances.
- Seating is not provided in the arena - folding chairs are permitted.
- Umbrellas, tables, glass bottles, cans, non-plastic containers and non-plastic cutlery and crockery are not permitted. No more than 2 litres soft/ alcoholic drink per person. No spirits.
- Naked flames including fireworks, BBQs and sparklers are strictly prohibited. Smoking cigarettes is permitted, please be considerate of others.
- Laser pens, flags, banners, poles, parasols, gazebos, tents and dogs (apart from registered assistance dogs) are not permitted.
- The Forestry Commission reserve the right to search all persons and all personal property and to prohibit any other items considered to be a potential hazard.
- Photographic equipment with detachable lenses, tripods and audio visual or video equipment are not permitted in the arena.
- No access to under 16s unless accompanied by a parent/ guardian (18 or over). Children aged 5 and under do not require a ticket. Under 16s must be supervised at a maximum ratio of 1 adult to 8 children. The Forestry Commission may refuse entry without valid proof of age.
- The Forestry Commission will not be responsible for damage or injury caused or that caused by third parties or for loss of personal property on site or left in vehicles.
- Any person who fails or refuses to comply with instructions from any steward or other persons acting for the Forestry Commission may be removed from the venue and surrounding Forestry Commission land.
- The Forestry Commission reserves the right to refuse admission. No person considered drunk or under the influence of drugs will be admitted.
- Ticket holders consent to recording, filming, CCTV and photography that may be used for promotional purposes, by artists as a live product or for security purposes.
- Any customer purchasing over 8 tickets must adhere to the group bookings policy (see website). Tickets are not permitted for resale in the course of business or for a profit. Purchases suspected of being made with the intention of resale for profit will be cancelled.
- The Forestry Commission reserves the right to change these terms and conditions at any time.
- The purchase and use of this ticket shall constitute an acceptance of these conditions by the purchaser and holder.

