

Agreement between Central Services and <CUSTOMER>

Service Schedule X

Corporate and Forestry Support – Cross-border services

Period: Financial Year 2015-2016

Version Control

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CONTENTS

1.	. OVE	RVIEW OF CFS	
	1.1.	Who we work with	5
2.	. SER\	/ICE OWNER AND CUSTOMER	6
3.	. CFS	SERVICE BOARD	6
		HEADS OF BRANCHES	
		CONTACTS	
		SERVICES	
		INDICATORS	
	ANNEX 1	L - 2015/16 SUMMARY OF TOTAL CORPORATE AND FORESTRY SUPPORT COSTS	15
		2 - BREAKDOWN OF TOTAL CORPORATE AND FORESTRY SUPPORT COSTS	

Overview of CFS

Corporate and Forestry Support is a cross border service provider located in Silvan House, Edinburgh, and is part of the Central Services Directorate (see Figure 1). We provide a customer-focussed and cost-effective hub of expertise which underpins work across the Forestry Commission, the devolved administrations and the forest sector. The division has four branches, and is led by the Director C&FS Wilma Harper, who is also the Secretary to the Forestry Commissioners.

Figure 1 The structure of the Forestry Commission



Funding for FC cross border technical functions is provided by the UK Government through DEFRA. This arrangement was agreed by Ministers at the time of devolution, on the basis that there were crosscutting issues where collaboration would be advantageous and it made sense to provide these on a cross border basis. Details of Corporate and Forestry Support

costs are provided in Annexes 1 and 2.

The priority work areas for Corporate and Forestry Support are based on strategic objectives in the Cross Border Corporate Plan, as shown in Figure 2.

Figure 2 Corporate and Forestry Support activity to meet strategic objectives

FC MISSION: To protect and expand the nation's forests and woodlands, increasing their value to society and the environment

Cross Border Corporate Plan priorities					
Resilience	Evidence	Standards	Cross-cutting ways of working		
Protecting woodlands against pests, diseases and climate change impacts so they continue to deliver economic, social & environmental benefits	Ensuring a robust evidence base for forestry authorities across the UK in order to underpin their policies, decisions and advice	Setting standards for sustainable forest management in the UK and promoting them domestically and internationally	Working across borders to deliver efficient and effective services on behalf of the forestry authorities		
V	Corporate & Forestry	Support activity	▼		
Procuring research on woodland design and management to increase resilience, and providing statutory and advisory functions on plant health	Compiling data on forest resources, providing analysis on opportunities & challenges facing the forest sector, & commissioning & publishing research	Monitoring regulations affecting the forest sector, and developing standards for sustainable forest management	Administering corporate governance and providing technical expertise to support policy and practice		

1.1. Who we work with

Cross border work is carried out in agreement with the forestry authorities¹ in England, Scotland, Wales and to a lesser extent Northern Ireland. Our work supports the FC national offices, and area, conservancy and district colleagues in England and Scotland, as well as forestry colleagues in the Welsh Government and Natural Resources Wales.

We also work with Government Departments and public bodies across Britain to promote the contribution of forestry to Government policy objectives, and support forest sector bodies including CONFOR, the ICF and NGOs to promote forestry interests. Increasingly, we are engaging with organisations outside the forest sector (e.g. research councils, business groups) where forestry has current or potential interests.

1.2. Service delivery

Juxtaposed between the research and policy functions of the FC, we organise research programmes across the FC and seek innovative science and its practical application that is of benefit to the forest sector. Some of our work is 'behind-the-scenes' but plays an enabling and supportive role for the wider FC. We also lead work areas where either our cross-border role in the FC or our expertise makes it advantageous to do so. We deliver five main service areas.

Corporate governance. Carry out functions that arise from the Forestry Commission's constitution, including servicing the Board of Commissioners and the Executive Board, and developing new cross border governance arrangements.

Research planning and delivery. Commission inter-disciplinary research programmes from Forest Research, as well as from external providers where additional expertise is required, to deliver the Science and Innovation Strategy for Forestry in Great Britain.

Advisory services and knowledge exchange. Provide analysis and advice at all levels including international forestry, sustainable forestry, plant health, statistics, economics, climate change, wood products and ecosystem services. Publish the results of science to ensure it reaches a diverse audience and has wide applicability.

Professional and organisational representation. Promote FC interests by influencing and negotiating with colleagues and stakeholders in professional fora and networks.

Business operations and innovation. Deliver cross-border initiatives on behalf of the FC and the forest sector.

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¹ These are the Forestry Commission in England (DEFRA has policy responsibility for domestic (England) and international forestry) and in Scotland and, in Wales, the Welsh Government and Natural Resources Wales, and the Forest Service in Northern Ireland.

Service Owner and Customer

The Service Manager for CFS will be Roger Coppock The Service Manager for the country will be XXXXX

3. CFS Service Board

The Central Services Management Board establishes the strategic direction for the CFS service and ensures that we deliver the agreed strategy and priorities within the given financial constraints. It ensures risk is identified and managed, and ensures that CFS provides value for money in everything we do. CFS will provide the board with appropriate information to enable them to do this. The board meets three times per year

Membership of the board for 2015/16 will be:

Jean Lindsay Director Central Services & HR

Wilma Harper Director Corporate and Forestry Support

Nicol Sinclair Head of service Development

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4. CFS Heads of Branches

The CFS Heads of Branches is the senior executive team on corporate forestry support, guiding the development of CFS policies and procedures to meet the needs of the business, managers and staff.

The CFS Heads of Branches meets six times per year. Membership is:

Wilma Harper Director CFS (Chair) Roger Coppock CFS Head of Analysts

Peter Weston Head of IFOS

Nicol Sinclair Head of Service Development Stephen Bennet Head of Corporate Services

5. Lead Contacts

Divisional Management Roger Coppock
Plant Health Service John Morgan
Economics and climate change Pat Snowdon
Statistics Sheila ward
International & standards Richard Howe

Biodiversity and SFM Vacant

6. The services

All services are categorised into five key service areas which Corporate and Forestry Support division delivers on behalf of the countries. Deliverables in green text refer to key deliverables which are set out in the Cross Border Corporate Plan.

Service area 1 Service characteristics					
• Providing a perspective on cross-border issues					
Governance					
Supporting organisational change					
	Legal compliance				
S	ervices provided	Cost Driver			
• Ensure sound governance • Implementation of a functions, in line with the cross border fur. • Manage the relationship we services roadmap and the • A well-managed relationship we services transition usual. • Roadmap implement Group) to evolve an of changes associate • Provide on-going support of the further workshops of the across divisional bout in the function of adminis function of	The FC's statutory remit is delivered and met through efficient and effective cross-border governance arrangements and administration of cross-border services				

Service area 2	Service characteristics			
Research planning and delivery	 Negotiating and facilitating a shared approach to research delivery Designing and managing a cross border research programme that delivers value for money 			
	Effective communication of research outp			
	ervices provided	Cost drivers		
countries in purchasing r research providers Commissioning and p providers as outlined climate change (in ru management, forest timber properties, tr	act as an intelligent customer on behalf of the research from Forest Research and external procurement of research from FR and external in the SIS, covering plant health and FRM, ural and urban areas), sustainable forest resilience and adaptation, woodland creation, ee breeding, woodfuel and biomass, social natural capital, biodiversity and ecosystem	A cost effective research programme, delivering economies of scale, and focussed on the needs of all the devolved administrations		
 Support for the Rese Expert Committee or Increased leverage of other government defended Administration of research 	arch Strategy Management Board, and the a Forest Science of FC research funding through collaboration with epartments and external organisations rearch contracts with external research providers research outputs, with support from the Expert	Robust and credible research and evidence to support policy and practice		
including reporting of underpin policy development of: Publication of: a series of Reseau accessible inform practitioners. Forest Yield softw. Economic research costs and benefic UK economic analy and water qualy further examing service markers. UK-wide practice forest management of Managing ripariar. Collaborate with the FC Company of the State of the Management of the State of the St	ch studies on: efits of ecosystem services from forestry in the ysis of forestry's role in regulating water flows lity nation of the potential for forest ecosystem ts, including analysis of market segments guidance on aspects of sustainable adaptive ent including: anaging forests to reduce flood risk operations to protect water n woodland for water communications team the web site, press releases and responding to	Accessible and effectively disseminated research outputs from the SIS, which result in changes to policy and/or practice		
Ensure the professional quantum communications, in line v	uality of FC publications and technical vith FC and wider Government standards quality control of research outputs	The forest sector and others have ready access to high quality, cutting edge science and advice		

 $^{^{\}rm 2}$ IFOS deliverable, but funded through the CFS budget

•	Storage, sales and distribution contract management for printed publications and associated administration work
•	Digitisation of key documents in the out of print back catalogue of publications, and grey literature, and make them available online
•	Development of the Forestry Commission's use of new media, such as mobile apps, for practice and research outputs.

Service area 3						
Advisory services &	Expert advice provided impartially					
knowledge	Knowledge translation and communication					
exchange	• Organise cross border meetings and workshops to co-ordinate work across the FC and devolved administrations, where this is required.					
	Engage colleagues on emerging areas of	· ·				
S	ervices provided	Cost drivers				
Influence policy develope	•					
	for the UK on the EU working group on SFM	Proper consideration of				
	existing legislation and international initiatives,	forestry, Member State				
	n be applied to all uses of forest biomass	competence protected, and potential detrimental impacts				
Ministerial Conference	oreparing the Ordinary and Extraordinary	avoided or minimised				
(NB. Strong linkage with ser						
	ent departments concerned with international					
forestry		UK interests represented and				
	expertise to support Defra's input to the future Arrangement on Forests and follow up to the	taken account of in				
	stry Forum, and to the inclusion of forests in the	international policy affecting forestry				
Sustainable Develop	ment Goals as part of the post-2015	Torestry				
development agenda		The LIV Course by the state of				
Advise on the implement		The UK forestry sector is able to comply with EU Directives				
 Support for country Invasive alien specie 	and operate viably by					
		understanding its obligations				
 Provide expert evidence operational practice 	and advice to support policy development and					
An evidence base for						
methods of silviculture, use of pesticides and techniques for the development of more resilient forests						
·	nd managers on species and provenance					
	erent management options to support					
adaptation to climat						
	ts of forestry on hydrology and water quality,					
	of sustainable flood management, diffuse					
pollution and water						
 Presentation of finding creation and expans 	ngs of changes to soil carbon under woodland					
·	ollth risks, treatment costs and strategies for					
containment and/or						
· ·	isciplinary skills in social research to support	Effective policy and operational				
better policy and res	search delivery (including liaison with DEFRA	decision making is informed by				
social scientists)		analysis and guidance, which is based on best practice				
	very of initiatives which help woodlands and	based on best practice				
	change, including adaptive management					
	o underpin the UK pest risk register and new					
	plans on priority tree pests					
	a to enable the production of the UK Plant and the England Tree health management plan					
biosecurity strategy	and the England Tree health management plan	1				

	 Close co-ordination and expert input to the Defra Plant Health Risk Group resulting in a set of prioritised actions on tree pests and pathogens Updated advice and guidance on managing Chalara and Phytophthora ramorum Co-ordination of cross-border outbreak management teams Publication of maps, credible forecasts, and robust analysis from the 	
•	National Forest Inventory. Conduct economic appraisals and analyses to support policy and practice Analysis (with DEFRA and DECC input) of UK forest carbon markets prior to the 2014 Conference of the Parties on Climate Change Collaborative work with economists across Government and other organisations to provide sound economic analysis on a wide range of issues	
•	 Provide timely and accurate Official Statistics, including National Statistics, on forestry to meet the needs of a wide range of users Provision of statistical services and advice to colleagues across the Forestry Commission and in the devolved administrations, including Wales Report detailing results from the Public Opinion of Forestry Surveys that ran in early 2015 Timely and accurate official statistics (including National Statistics) on the forestry sector, such as forest area, timber volume, biomass and carbon stored, to inform trade and industry, government and the general public. Production of agreed UK National Statistics and Official Statistics releases: Forestry Statistics Forestry Facts & Figures Timber Price Indices Woodland Area, Planting and Restocking Woodland Carbon Code Statistics Nursery Survey 	Robust forestry statistics that comply with the UK Statistics Authority's Code of Practice for Official Statistics
•	Development and co-ordination of data and information systems on forestry and climate change, including a carbon accounting "framework". • Running the Forest Carbon Data Group to co-ordinate and manage carbon data and modelling needs across the FC	Forest carbon data and modelling across the FC is joined-up and supports enhanced decision making

Service area 4 Service characteristics					
Organisational and	· · · · · · · · · · · · · · · · · · ·	Credible and professional representation			
professional	Provision of expert input to policy form				
• Delivering international obligations effectively					
Services provided	nal and international level in relation to	Cost drivers			
 Provide expert input at national and international level, in relation to policy on sustainable construction, wood procurement and utilisation, to the timber trade Effective collaboration with the forest industries in particular the contracting sector, wood processing and construction, and with Government Departments UK representative on Wood Wisdom Net – European collaborative venture to initiate joint funded research across Europe. Management of FC account and audit requirements for EU cost reclaim FC and devolved administration representation in GB/UK timber trade interests internationally and in GB market and standards development Expert input to consultations with Government departments, national and international bodies in relation to safety, operational standards and the wood processing industry Work on sustainability standards and market opportunities relating to bio-mass and forest products Representation for the FC and devolved administrations on the United Kingdom Timber Grading Committee Attendance at meetings as FC Representative on BSI/CEN/ISO 					
 Timber Standards Committee Represent the UK at international forestry fora, sharing the UK approach to forestry practice Expert advice and collaboration with the EC and other Member States in the Standing Forestry Committee to finalise and implement the action plan to deliver the new EU Forest Strategy Support for Defra to determine the future for Forest Europe and the consequence of the failed Legally Binding Agreement negotiations. Expert contribution to EU reviews of the regimes for Plant Health and Seed and Propagating material UK representation in the development of the work programme for Phase V of the European Forest Genetics Programme Support for Defra on the United Nations Committee on Forests (COFO), the EU Directors General Meetings, and the EU Council Working Party on Forests FC lead at the UNECE Committee on Forests and Forest Industries (COFFI), the UN FAO Regional Forestry Commission for Europe, and the EU Expert Group on Forest-based Industries and Sectorally Related Issues 					
 Represent the UK in international organisations and fora on forestry statistics Compilation and reporting of UK data to meet international obligations: Joint Forest Sector Questionnaire UNECE Timber Forecast Questionnaire 					
Service area 5	Service characteristics				
Business	 Expert input and support required 				
Identification and development of new business opportunities					

• Provision of timely, relevant information to support business					
innovationdevelopmentFacilitate co-ordination where collaborative working is agreed					
Services provided	Cost drivers				
 Develop strategy for plant health activities and provide advice on and disease management Support for the delivery of the plant health and FRM functions gathering intelligence on likely threats and carrying out surve operations Support the UK Chief Plant Health Officer in safeguarding the UK's 	s, pillance				
 Monitoring and evaluation of pest risk from new emerging tra Increased capacity to support UK forest biosecurity through additional funds provided by DEFRA 					
· · · · · · · · · · · · · · · · · · ·					
 Provide the inspectorate service for imported wood and timber pade Compliance with EU inspection targets for wood and bark prodincluding an enhanced commodities inspection programme in risk areas 	ducts, high GB is well prepared to minimis new pest and disease threats,				
• Ensure best value for money by reviewing fees and achieving cost recovery for chargeable services.	full and, if they do occur, to take early action to eradicate them				
Deliver statutory plant health and Forest Reproductive Materials (Functions on behalf of the Forestry Commissioners and Welsh Minis					
 Legislation is updated and carried out in line with EU regulation Expert contribution to EU reviews of the regimes for Plant Head Seed and Propagating material 	alth and				
 Draft plant health legislation as required and prepare submiss Ministers 	sions for				
 Maintain FRM register and ensure that industry is complying v requirements and initiate legal action for non-compliance as r 					
 Compile statistics on the forest industry Run surveys of the UK timber industry, compile data from administrative sources and analyse data from a range of sour statistics purposes 	Forest sector investment decisions are informed by robust evidence				
Maintain and promote the adoption of the UK Forestry Standard ar Guidelines	nd				
 Lead on forest certification, by acting as a director of UKWAS, member, and co-ordinating the interests of state forestry and governments' policies 					
 Promotion of this approach across government (particularly D and DEFRA) to ensure that policy development is informed by Forestry Standard where needed 	the UK UK forestry's commitment to				
 Good practice guidance to encourage the adoption of the UK F Standard (UK & GB) 	and delivery of sustainable forest management is				
Encourage and support independent certification as a common approximation for forestry practitioners across the UK	demonstrated by the way in which it integrates the UKFS				
 Further development of independent certification through coordination of the views of country forestry authorities 	into policy and practice.				
 Publication of the Practice Guide on managing forestry and flo Develop a proposal for a wildfire risk management and report 	_				
system for UK forestry	-				
Lead the design & management of the Woodland Carbon Code					
 Increased awareness and uptake of the Woodland Carbon Cod 	ae,				

 3 The Forestry Commission is the official body responsible for FRM regulations in England, Scotland and, by agreement, Wales

through media articles, press releases and seminar and conference presentations

- Test monitoring, reporting and verification procedures for the Woodland Carbon Code, and improved risk assessment procedures
- Lead the development of new approaches to valuing natural capital and delivering ecosystem services from forestry by working with experts in and beyond the forest sector to examine opportunities for new funding mechanisms for woodland creation and to encourage forestry's contribution to a green economy
 - Technical support to proposals for new mechanisms to deliver country priorities
 - Analysis and testing of new finance models for investment in forestry
 - Support to DEFRA and ONS on developing natural capital accounts for forestry
 - Support the development of natural capital accounting for forestry
 - Write and help to implement the Woodland Ecosystem Service Markets Roadmap to support new nature-based business opportunities
 - Provide scenarios of above-ground future carbon production, including using data from the National Forest Inventory
- Horizon-scan other opportunities and challenges facing the forestry sector and make colleagues aware of them
 - Investigation of opportunities for new markets for forest products.
 - Maintenance of an effective network to identify emerging EU issues with relevance to UK forestry
 - Participation in scenario analysis through the European Forest Sector Outlook Study to anticipate increasing environmental, social and economic demands for policy development to support country colleagues

New mechanisms for funding woodland creation deliver Government commitments on woodland expansion

The FC and devolved administrations are aware of emerging issues and challenges and can take steps to mitigate their impacts

7. Key indicators

Key Performance Indicators					
Indicator	2010/11	2011/12	2012/13	2013/14	
1. Meet our customer-care target of inspecting 95 per cent of imports of wood and wood products on the day of notification of landing, or the next-again working day.	100%	100%	100%	100%	
Increase the percentage of the research budget committed to biosecurity. Target/achieved	19%/19%	22%/22%	27%/28%	32%/32%	
Maintain or increase the proportion of funds spent on research delivery against commissioning costs.	98%/2%	98.5%/1.5%	99%/1%	99%/1%	
Increase the amount of leverage obtained from FC research resources	25%	24%	n/a	41%	
5. Meet the targets set on deliverables arising from the Science and Innovation Strategy as measured by the published metrics*	162	113	n/a	88	
6. Achieved v the target number of National Forest Inventory sample plots required to meet the agreed confidence levels	2105/3000	3560/3000	3273/3600	3023/3000	
7. Projected amount of carbon captured to 2050 by Woodland Carbon Code approved British woodlands	-	1.29mt	1.8mt	5.7mt	

 $^{^{*}}$ Reflects the reductions in staffing as a result of SR10

Annex 1 - 2015/16 Summary of total Corporate and Forestry Support costs⁴

All CFS	2014/15	2015/16	2016/17
	Approved	Plan	Plan
Staff Numbers (FTE) Incl	34.43	34.54	32.74
Salaries, ENI, ASLC	£1,569,446	£1,591,066	£1,608,779
Staff transfers	£1,200	£1,200	£1,200
Travelling	£130,000	£128,350	£115,700
Training	£18,500	£18,500	£18,500
IT Costs	£9,000	£9,000	£9,000
Legal Expenses	£8,000	£8,000	£8,000
Other costs	£34,675	£87,222	£87,222
Miscellaneous	£162,500	£162,500	£162,500
Plant health costs	£507,220	£518,357	£518,357
Running Costs	£2,440,541	£2,524,195	£2,529,258
Internal Office Charges	C700 040	C770 476	C770 476
Research expenditure	£788,840 £8,746,519	£779,476	£779,476
- Cooding of Services	£6,740,319	£8,676,979	£8,646,629
Total Costs	£11,975,900	£11,980,650	£11,955,363
Income - external	-£296,000	-£344,750	-£319,463
Income - internal	-£11,900	-£11,900	-£11,900
Net cost	£11,668,000	£11,624,000	£11,624,000

 $^{^{4}}$ The figures in this table for 2016-17 will be reviewed following the outcomes of SR15.

Annex 2 - Breakdown of total Corporate and Forestry Support costs

	Approved Budget 14/15	Plan 15/16	Plan 16/17
Staff Costs (Salaries, ENI, superann)			
Analysts	£1,051,529	£1,066,014	£1,077,882
Corporate services	£517,917	£525,052	£530,897
Total Staff Costs (Salaries, ENI, superann)	£1,569,446	£1,591,066	£1,608,779
Total service SLAs	£776,361	£779,476	£779,476
Staff related costs - T&S Training etc			
Analysts	£98,783	£103,537	£96,379
Corporate services	£53,191	£55,751	£51,896
Total Staff related costs - T&S Training etc	£151,975	£159,288	£148,275
Other general running costs	£96,275	£105,422	£104,222
Total running costs	£2,594,057	£2,635,252	£2,640,752
	66,006,000	67 201 000	67 201 000
SLA Forest Research	£6,886,000	£7,201,000	£7,201,000
IFOS - National Forest Inventory	£1,145,000	£743,000	£743,000
Commissioned Research	£715,519	£733,416	£702,629
Publications	£10,579	£29,000	£29,000
Other cross border programme costs	£105,625	£105,625	£105,625
Total programme costs - cross border	£8,862,723	£8,812,041	£8,781,254
Miscellaneous income		-£11,900	-£11,900
Plant Health Contractor Expenditure	£492,220	£518,357	£518,357
Plant Health Contractor Income	-£296,000	-£344,750	-£319,463
FRM (Nursery Inspections)	£15,000	£15,000	£15,000
Plant Health operational	£211,220	£176,707	£201,994
Grand total	£11,668,000	£11,624,000	£11,624,000