

Time

- The Hotline can be set-up quite quickly, but time should be reserved for publicising.
- Telephone Hotline hours should be designed to be as convenient as possible for the public.

Useful sources of information

Books

- Public Involvement Guide – A desk guide to Public Involvement. USDA Forest Service (1998). Northern Region, Public and Governmental Relations.
- Public involvement in environmental permits: a reference guide. US Environmental Protection Agency (2000). Available from: www.epa.gov

Web

- The International Association for Public Participation: www.iap2.org

This toolbox is designed to assist Forestry Commission staff when they are considering which tools they could use to involve the public in the forest and woodland planning process. For more information please visit the website at: www.forestry.gov.uk/toolbox