

All new Santa Package at Delamere Forest For 2011

The Santa Package includes:-

- A Grotto visit to see Santa, each child receives a seedling Christmas tree as a gift,
- Forest Land Train Express Ride,
- A Hot Meal in our heated indoor marquee,
- Reindeer/ Nature trail to explore with 2 sets of questions to choose from, also incorporating the Wish Tree,
- A detailed timetable of your visit will be issued upon confirmation and payment.

Only £6.50 per child!!

Slots

These packages are available to start at the following times:- 10:20 am, 10:40 am, 11:00 am, 11:20 am, 11:40 am, 12:00 noon or 12:30 pm .

On Monday – Fridays, from Thursday 24th November until Monday 19th December.

Sessions last approximately 2 hours. You will be given a timetable of your visit, please adhere to this.

Before 10:30 am and after 1:00 pm we can offer a grotto visit with a train ride and use of the wish tree trail at £4.00 per child. Time slots for this option are: 9:20 am, 9:40 am, 10:00 am or 1:00 pm, 1:30 pm and 1:40 pm.

Cancellations/Refunds

Refunds will only be given if the booking is cancelled by the Forestry Commission
Refunds will not be given if bookings are cancelled by the school/group or coach company.
Unfortunately there will be no return of monies for non-attendees.

Ratios

Ratios of Adult: Child are as follows:-

- Aged 0-3 years = 1:3
- Aged 4-8 years = 1:6
- Aged 9-12 years = 1:8

Adults within the recommended ratios do not have to pay extra to enter the grotto. Any extra adults are charged at £1.50 per head. All adults wishing to purchase a hot meal can do so at £3.50 per head, meals need to be pre-ordered along with the children's choices.

Sessions

A slot involves 20 minutes in the grotto, a land train ride that picks the children and 2 adults per carriage up from the grotto, takes you for a ride and drops you off at the lunch marquee for your 40 minute hot lunch slot.

Numbers

We can accommodate a minimum of 13 people per slot and a maximum of 40 people per slot.

Breakdown showing Maximum Numbers per slot

Age	Ratio	Children	Adults	Total
0-3 years	1:3	26	14	40
4-8 years	1:6	33	7	40
9 + years	1:8	35	5	40

Groups with specific needs and alternative ratios can be accommodated, please enquire for details.

Please note that the land train holds a maximum of 40 people which must include at least 2 adults per carriage.

Lunch tables accommodate a maximum of 40 people; seating is arranged as chairs and not benches.

Extra adults (over the ratio) will be allowed in the grotto, but will be charged at £1.50 per head.

Meals

The price of the Santa package includes a hot meal for each child, adults who wish to order food can do so at a cost of £3.50 per head. All meals must be pre-ordered to ensure that groups stay within their allocated time slot as caterers are very busy preparing all group meals on the day.

Please note that there are no indoor/covered/heated facilities for own/packed lunches.

How to Book

Bookings will be taken from Tuesday 24th May 2011. Slots are allocated on a first come first serve basis.

To book **please have the following details ready**:-

The number of adults, number of children, age range of children, preferred dates and times for booking, contact teacher's e-mail address for all correspondence and contact phone number. Then:-

Phone us on 01606 882167, option 9 to make a booking.

A booking letter will then be emailed to the group confirming the details of the booking and total cost.

The booking **needs to be paid for within 3 weeks**, along with the menu choices.

Teachers pack and timetable will be issued.

Delamere Events Ltd

Catering for group bookings - Christmas 2011

During your magical visit to Delamere Forest it is encouraged that the children can sit down and eat a hot meal together within the comfort of a heated marquee. The on site catering company is a local firm, offering good quality meals for the children and adults within your group, using locally sourced produce wherever possible.

All meals are prepared and cooked on site; special dietary requirements can be catered for by speaking to the caterers direct.

You will have an allocated time slot given to you upon booking your visit and a table will be reserved for you in the marquee.

Available meal options all include fruit juice or water for children and tea/coffee or water for adults.

For groups who have not booked the Santa package, a snack option will also be available to purchase. Further details to be confirmed

Menu

Child or Adult size portions of the following will be available to pre-order for your visit

- SOUP AND A SANDWICH

A bowl of hot soup of the day served with a choice of the following sandwiches. Sandwiches will be served on white bread unless requested otherwise.

- Free Range Egg Mayo (Our hens are from High Welfare Delamere Hens)
- Grated Cheddar Cheese
- Locally Sourced Roast Ham

- SAUSAGE AND CHIPS

Local butchers Sausage with Cheshire Farm Chips.

- FISH FINGERS AND CHIPS

- TOMATO AND BASIL PASTA BAKE WITH A CHEESE CRUMB TOPPING

- JACKET POTATO AND BAKED BEANS

- CHEESE AND ONION QUICHE

A warm slice of quiche served with baked beans.

Schedule

Below is the daily schedule, detailing the bookable sessions, timetables and agendas for each time slot, (depending on availability).

Time on site	Grotto Time	Train Time	Hot Meal	Trail & Wish Tree Time	Time off site
9.20.	9.30.	9.50.		10.10.	10.40.
9.40.	9.50.	10.10.		10.30.	11.00.
10.00.	10.10.	10.30.		11.20.	11.50.
10.20.	10.30.	10.50.	11.10.	11.40.	12.10.
10.40.	10.50.	11.10.	11.30.	12.00.	12.30.
11.00.	11.10.	11.30.	11.50.	12.30.	13.00.
11.20.	11.30.	11.50.	12.10.	12.40.	13.10.
11.40.	11.50.	12.10.	12.30.	13.00.	13.30.
12.00.	12.10.	12.30.	12.50.	13.20.	14.10.
11.50.	12.30.	12.50.	13.10.	12.00.	13.40.
12.00.	12.50.	13.10.	13.30.	12.10.	13.50.
12.30.	13.10.	13.30.	13.50.	12.40.	14.20.
Santa's lunch	Santa's lunch	Santa's lunch			
13.00.	13.50.	14.10.		13.10.	14.30.
13.30.	14.10.	14.30.		13.40.	14.50.
13.40.	14.30.	14.50.		13.50.	15.10.

As an example: - A typical visit to the Christmas site would be if you arrived on site at 11:00 am, your group would enter the grotto at 11:10 am, the train would pick the group up after the grotto session at 11:30 am and drop the group off at their reserved table in the lunch marquee for 11:50 am. After lunch at 12:30 the group would then explore the Reindeer/Nature trail and visit the Wish Tree. The recommended time for the coach to pick the group back up/leave the site would be 13:00.

Alternatively if a group arrived on site at 12:00, they would explore the trail and visit the Wish Tree first, at 12:10 pm, then visit the grotto at 12:50 pm, enjoy a ride on the train at 13:10 to be dropped off at the lunch marquee at 13:30 for their hot meal.

Please see overleaf for examples of Frequently Asked Questions.

Frequently asked questions

Q. How do we book?

Telephone us on 01606 882167, option 9 from 9 am on Tuesday May 24th.

Q. What dates can we book?

November 24th, 25th, 28th, 29th, 30th.

December 1st, 2nd, 5th, 6th, 7th, 8th, 9th, 12th, 13th, 14th, 15th, 16th and 19th.

Q. How do we pay?

By credit card on 01606 882167, option 9 within 21 days of booking. If this is not possible, cheques will be accepted made payable to Forestry Commission.

Q. How do we book and choose our food options?

After your booking is made you will be emailed a menu and the food options, this will need to be returned upon confirmation of your booking

Q. Can we bring our own food?

You can, but there is **no** indoor/heated/covered seating available on site.

Q. Can we buy adult meals?

Yes they will need to be booked with the children's menu choices and will be an **additional cost** of £3.50 per adult.

Q. Do adults need to pay to visit the grotto?

The recommended ratios of adults as supervisors are free of charge to enter the grotto. Any additional adults you wish to bring are charged at £1.50 per adult.

Q. What do we need to bring with us?

You're booking reference, your menu choices (to avoid any confusion) and your **Delamere Christmas School's Pack** issued to you once the booking has been confirmed and paid for.

Q. What do the children need to wear?

It is important that the children are appropriately dressed for extremely cold weather. Hats, gloves, jumpers, a warm, waterproof coat and appropriate waterproof footwear are a necessity. Groups will be turned away if children are not sufficiently dressed.

Q. What packages are on offer?

You can book the Santa's grotto, Train ride and hot meal package for £6.50. Or, Santa's grotto and Train ride for £4.00.

Q. Can we just book to see Santa or just go on the train?

No, sorry we are only offering the above packages.